

BTI Consulting Group Recognizes Nexsen Pruet in "Client Service A-Team 2020"

News from Nexsen Pruet

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BTI Consulting has named Nexsen Pruet to their "BTI Client Service A-Team 2020: Survey of Law Firm Client Service Performance" list.

The BTI Client Service A-Team 2020 is the only law firm ranking based solely on direct, unprompted feedback from corporate counsel. The consulting group spoke with more than 20,000 buyers of professional services to measure the activities driving superior client service. The selected firms, including Nexsen Pruet, are listed as having excellent client service. Nexsen Pruet was specifically ranked as being:

- Standout in investing in client relationships
- Standout in client-facing communication

"Nexsen Pruet is known for prioritizing our enduring and powerful client relationships." says Ashley Pace, Chief Client Services Officer. "We are dedicated to understanding our client's needs and providing them with superior and innovative service. "

According to BTI, the law firms who earn a spot on the Client Service A-Team adopt powerful client service initiatives, engage in meaningful, actionable and in-depth client feedback, set a high standard for client service delivery and other target tactics to outperform and deliver at the highest level for their clients.

Nexsen Pruet is an AM Law 200 Firm with more than 200 professionals in eight offices providing regional capabilities with international strengths.